

# RESIDENTIAL PLUMBING MAINTENANCE AGREEMENT

K&K Plumbing LLC  
PO Box 412, Louisville OH 44641  
330.875.8003

## CUSTOMER INFORMATION:

Yes, Please Sign Me Up!    New Customer    Renewal

Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Covered Property Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**SERVICE AGREEMENT**      \$ 189.00/Year or

**PRICING:**                              \$ 378.00/3-years

**TOTAL PLAN COST:**      \$ \_\_\_\_\_

## PAYMENT BY:

- Credit Card  
 Check     Cash

- The base price of this agreement is \$189.00, renewable annually.
- Under this agreement KKP will provide service during normal business hours: Monday through Friday 7:00 AM to 3:30 PM, except holidays at the following rates:
- **Journeyman Plumber: \$75 / Hour**
- **Service agreement members receive a 10% Service Member Agreement discount on all labor and materials.**
- **Services covered under this agreement performed on holidays, weekends or after normal business hours will be billed at the premium rate that is applicable. (1.5 x for regular overtime, 2 x for Sundays & Holidays)**
- **Service agreement members will receive priority for repairs over non-members, generally resulting in service within 24 hours.** During high-volume periods or extreme weather we will schedule repairs by priority or need accordingly: repairs for safety, repairs for medical needs or repairs for no water or hot water.
- **Service agreement members will not be charged a minimum service charge fee.** You will only be responsible for the amount of time our technician is assigned to your service call.

## BENEFITS INCLUDE:

- Annual Inspection of Plumbing System
- 10% Discount on Labor & Materials
- Priority Service
- 24 HR Emergency Service
- No Minimum Service Charge Fee
- Fewer Repairs
- Manufacturer Warranty Administration
- Automatic Contract Renewal
- Agreement is Transferable
- Reduced Repair Time

## MAINTENANCE COVERAGE:

- Check Water Heater, Tank Type Heaters will be drained to relieve sediment
- Check accessible stop valves
- Check and adjust drain levers (Tubs & Toilets)
- Check exposed supply lines and drain lines
- Check toilets and faucets for proper function and leaks
- Check inside and outside hose bibs for proper function and leaks
- Check washing machine hoses for leaks and wear
- Check water service main line for leaks (Check at city meter or well pump)
- Inventory all plumbing fixtures, faucets, water heaters and other equipment



Customer Signature \_\_\_\_\_

Date \_\_\_\_\_

(Customer has read and agrees to terms and conditions.)